

Arab Bank

SUSTAINABLE FINANCE FRAMEWORK

November 2022



1. INTRODUCTION

Arab Bank was founded in 1930 on the commitment to being an active and leading institution in the socio-economic development of the countries in which it operates, believing strongly in the financial sector's ability to address the Arab World's growing needs for financial services. Arab Bank is now one of the largest global Arab banking networks, headquartered in Amman, Jordan, with over 600 branches spanning 28 countries. Arab Bank provides a wide range of financial products and services for individuals, corporates and financial institutions to support sustainable growth and development. The Bank's products and services cover Consumer Banking, Corporate and Institutional Banking and Treasury Services. The Bank is driven by the following nine values, which aim to ensure that it is maintaining the highest standards of excellence in financial services:

Trust: True to its history, it will always protect the interest of its customers.

Commitment: It is fully committed to the region, dedicated to the people and economies.

Citizenship: It is an active corporate citizen, fostering the growth and advancement of its communities.

Service Excellence: It strives to deliver world-class service and a seamless customer experience.

Customer Focus: Its customers come first and everything is centered around the financial products and services that its customers need.

Empowerment: It invests in its people and provides them with the opportunity to grow.

Teamwork: It promotes teamwork and collaboration within Arab Bank Group and across Businesses.

Transparency: It values open and clear communications, earning it confidence and trust from its customers, shareholders and employees.

Innovation: It embraces innovation as an integral part of its mind set.

1.1 Arab Bank's Sustainability Approach

Arab Bank's sustainability vision is to be a leading responsible financial institution in the Arab world socially, economically and environmentally. In conjunction, the Bank's sustainability mission is to create long-term sustainable financial and non-financial value for the Bank and its stakeholders through continuously supporting all efforts towards the achievement of their ambitions.

Arab Bank's sustainability approach revolves around five main focus areas: responsible financing, employee empowerment, transparent reporting, system optimization and community cooperation. These are strongly connected to Arab Bank's foundational nine values and its commitment to its stakeholders:

- Supporting stakeholders' goals through products and services that meet the customers' needs.
- Working for a sustainable future by providing financial products and services that enable better environmental and social outcomes.
- Supporting people and communities.
- Building a foundation of trust through internal controls, good governance and a robust risk management approach.

For each of the sustainability focus areas, a clear strategic objective has been established to drive the Bank's sustainability effort in the respective area. This method aims to optimise and align Arab Bank's business conduct with the established sustainability strategic approach and its sustainability vision and mission.



Responsible Financing: Provide financial products and services that enable sustainable growth and economic progress based on responsible financing practices through the Bank's commitment to deliver, act responsibly, manage risks and adhere to the highest ethical standards.



Employee Empowerment: Create a diverse and inclusive environment for its employees, where they can find the opportunity for personal and professional growth enabling them to reach their full potential.



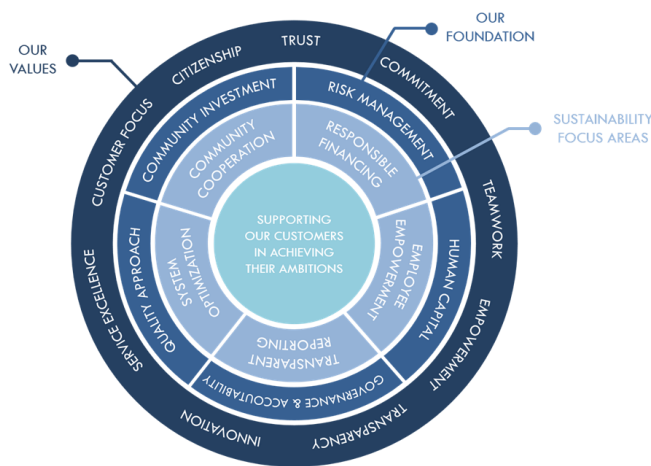
Transparent Reporting: Integrate ethical, accountable and transparent practices across all levels and ensure effective and transparent communication with the various stakeholders.



System Optimisation: Adopt an approach that focuses on integrating sustainability priorities effectively within the Bank's daily operations.



Community Cooperation: Optimize community contribution by investing in impactful community programmes and initiatives that are critical to supporting the community's fundamental causes.



Bringing together its sustainability vision, mission, approach and strategy with a holistic sustainability management approach that is well-integrated into its daily operations, Arab Bank has set several sustainability-related strategic objectives which include:

- Aligning Arab Bank's sustainability approach with the evolving expectations and aspirations of its various stakeholders.
- Expanding the Bank's role and impact in supporting social and economic development.
- Ensuring that potential environmental and social risks are addressed at a strategic level.
- Maintaining and reinforcing Arab Bank's reputation as a social, environmental and economic leader in the region.

1.2 Finance for Impact

As a leading financial institution in the region, Arab Bank is well-positioned to provide financial products and services to help address the complex societal and environmental issues, through, for example, lending to large green infrastructure projects, large corporates and/or to Small and Medium Enterprises (SMEs) while observing its internal controls, good governance and a robust risk management approach.

1.2.1 Climate Action

Arab Bank's climate action approach has been focused around four areas:

- Offering customers green products and services.
- Green and sustainable finance, including financing green infrastructure projects.
- Reducing the Greenhouse Gas (GHG) emissions of its lending and investment portfolio.
- Reducing the environmental footprint of its operations.

Arab Bank plays a major role in financing green infrastructure projects in the region whereby between 2012 and 2021, the Bank had provided approximately USD 300 million in loans and facilities for green infrastructure projects.

Besides directly financing green infrastructure projects, Arab Bank also supports its customers by offering them a range of sustainable products and services. For example, Arab Bank offers consumer banking customers an Easy Payment Plan, which allows them the option of purchasing renewable energy equipment and environmentally-friendly products with a repayment period of up to 12 months with 0% interest rate when using a credit card at selected outlets. The Bank also offers special terms for hybrid and electric car loans, including reduced loan fees and other benefits to encourage customers to purchase environmentally friendly cars.

The Bank has been and continues to be active in extending soft term loans with repayment stretching up to 10 years covering the installation of renewable energy solution systems at preferential interest rates. These loans are provided to companies active in manufacturing / industrial, hotels, among others, in addition to retail customers.

1.2.2.SME Lending and Digital Solutions

Arab Bank has created a multi-dimensional approach to support SMEs, including tailored financial product and service offerings as well as training to support further growth of the sector.

In particular, the Bank has collaborated with several stakeholders in loan guarantee programmes which allow SMEs to access lending facilities from the Bank to expand and grow their businesses. This includes the Jordan Loan Guarantee Corporation (JLGC) which provides SME loan guarantees programmes, including:

- SME Loan Guarantees for the limit up to JOD 5 million.
- Industrial Loan Guarantees (The Euro-Jordanian Action for Development of Enterprise, EJADA).
- Start-ups Loan Guarantee with a limit up to JOD 500,000.
- Renewable Energy Loan Guarantee with a limit up to JOD 600,000.

Arab Bank provides further support to Jordanian SMEs through the SME Investment Fund; a JOD 125 million private equity fund with 18 participating banks and the investment manager being AB Invest, the investment arm of Arab Bank. Aimed at growing SMEs in Jordan, this fund provides an impetus for economic growth and employment opportunities in the country by extending smart equity growth capital and management support to SMEs in Jordan that have the potential for growth and expansion. The fund enhances the value of each portfolio company by institutionalizing them and optimizing performance.

To date, AB Invest has completed 15 investments in companies operating in industries such as healthcare, education, information and communication technology, tourism, food and medicine, logistics and manufacturing.

Arab Bank also provides tailored business services for SMEs. In Jordan, Arab Bank established 10 specialized SME business service centres to provide a full range of banking solutions to develop and expand the business horizons of its SME customers. Through its business service centres, Arab Bank has held workshops to provide its SME customers with business management expertise and financial knowledge. Furthermore, in 2020, Arab Bank was one of the first banks in Jordan to launch a full digital lending platform for SMEs.

In addition to Arab Bank having its own product and service offerings to support SMEs in the various large markets it operates in, it also participates and supports government / semi-government programs directed to SMEs.

Through AB Accelerator, Arab Bank has also further supported sustainable products and solutions for underbanked populations. For example, AB Accelerator completed an investment in “Khazna”, which was founded in 2020. The startup aims to improve the financial well-being of over 20 million underbanked Egyptians who have little access to formal financial services by providing access to convenient, effective and secure smartphone-based financial services.

Furthermore, Arab Bank has cooperated with multilateral development banks such as the European Investment Bank (EIB). In 2017, EIB and Arab Bank signed a financing contract for EUR 300 million to support SMEs and midcaps in Jordan, Palestine, Egypt, Lebanon and Morocco as a part of the joint efforts to enhance the prospects of economic growth and support financial inclusion through creating sustainable employment opportunities.

1.3 Corporate Social Responsibility

Arab Bank’s Corporate Social Responsibility programme is called “Together” and focuses on encouraging the Bank’s employees, customers and NGOs to become active members of the community through various programmes. Arab Bank has several focus areas that align with the community’s needs and priorities: health, poverty alleviation, environmental protection, education and orphan support.

The Bank collaborates with reputable NGOs with established track records in each of its CSR focus areas. Such collaboration include some of the following: for health the King Hussein Cancer Foundation; for poverty alleviation Tkiyet Um Ali; for environmental protection the Royal Society for the Conservation of Nature and for Education and Orphan Support the Al Aman Fund for the Future of Orphans.

Furthermore, the Bank encourages employees to donate their time, efforts and experience to implement initiatives and programmes, fostering a sense of greater responsibility and citizenship within the network. In













addition, the Bank has a social and cultural responsibility arm, the Abdul Hameed Shoman foundation, which was established by the Bank in 1978. The Foundation's mission is to invest in cultural and social innovation to positively impact the communities it serves through thought leadership, arts and literature, education and social innovation.

In 2021, Arab Bank's total investments in community initiatives and projects totalled USD 11.6 million.

1.4 Contributing to the Sustainable Development Goals

Arab Bank believes strongly in the influential role the private sector has in realising the SDGs and so actively embeds these goals into the Bank's sustainability approach and daily operations to maximise the positive impact of the Bank on society and environment.

Arab Bank has identified the following 12 SDGs where it has the greatest impact.

Goal	Our Contribution
	<ul style="list-style-type: none"> Using digital innovation to advance financial inclusion by expanding financial services to the unbanked, and supporting innovation and entrepreneurship, especially among youth. Supporting local NGOs in their efforts to fighting poverty in the community through our community investments and Corporate Social Responsibility (CSR) activities. Enabling the SME sector to grow and deliver economic and social value, lifting people out of poverty.
	<ul style="list-style-type: none"> Collaborating with reputable NGOs to advance medical coverage, especially for the under-privileged. Promoting the benefits of a healthy lifestyle among employees, enhancing their wellbeing and ensuring a safe work environment.
	<ul style="list-style-type: none"> Collaborating with NGOs to invest in the development of education infrastructure and access to quality education in Jordan.
	<ul style="list-style-type: none"> Supporting gender equality and the empowerment of women by ensuring full and effective participation at the Bank, and equal opportunities for leadership at all levels. Supporting equality and job creation among women in the community.
	<ul style="list-style-type: none"> Investing in climate resilient projects that help reduce the amount of GHG emissions created. Reducing the environmental impact of our operations and associated climate impacts.
	<ul style="list-style-type: none"> Using digital innovation to help advance financial inclusion by expanding financial services to the unbanked and supporting innovation and entrepreneurship, especially among the youth. Enabling SMEs to grow, thus creating decent jobs that results in positive local socio- economic value.
	<ul style="list-style-type: none"> Using digital innovation to help advance financial inclusion by expanding financial services to the unbanked and supporting innovation and entrepreneurship, especially among the youth. Ensuring the Bank's infrastructure investments are environmentally sensitive and respond to social concerns.
	<ul style="list-style-type: none"> Using digital transformation to develop innovative products and services for the unbanked to advance financial inclusion. Supporting social inclusion and reducing inequalities among community members through our community investments and Corporate Social Responsibility (CSR) activities. Enabling SMEs to grow and deliver economic and social value that helps reduce inequality within the community.
	<ul style="list-style-type: none"> Financing projects related to electric (EVs) and low carbon vehicles and associated infrastructure for public, passenger and freight transportation, including auto loan financing programmes and supporting the deployment of EVs including charging infrastructure. Financing projects related to acquisition, development, construction and refurbishment of buildings that belong to green building categories.
	<ul style="list-style-type: none"> Providing the platform to develop innovative products and services that incentivize sustainable living, and to create more efficient and effective operating and distribution models for new markets. Supporting our customers shift to a more sustainable lifestyle by offering sustainable products and services that also help reduce their energy consumption.
	<ul style="list-style-type: none"> Investing in climate resilient projects that help reduce the amount of GHG emissions created. Reduce the environmental impacts of our operations and associated climate impacts.
	<ul style="list-style-type: none"> Financing Projects related to construction, upgrades, renovations or improvements for transportation and treatment of wastewater, in addition to supporting projects that increase water-use efficiency, such as water recycling and reuse projects, water saving systems, technologies and water metering.

2. SUSTAINABLE FINANCE FRAMEWORK

Arab Bank intends to use this Framework as the basis to issue Green, Social or Sustainability Bonds, Sukuk, Loans and other debt instruments (“Sustainable Financing Instruments”). The Sustainable Financing Instruments will fund Eligible Sustainable Projects that conform to the sustainable finance principles listed below:

- the International Capital Market Association (“ICMA”) Green Bond Principles (“GBPs”) 2021¹, Social Bond Principles (“SBPs”) 2021² and Sustainability Bond Guidelines (“SBGs”) 2021²; and/or
- the Loan Market Association (“LMA”) Green Loan Principles (“GLPs”) 2021⁴ and Social Loan Principles (“SLPs”) 2021⁵.

In aligning with the above principles and guidelines, the Bank’s Sustainable Finance Framework is presented through the four core components of the GBPs, SBPs, SBGs, and/or GLPs and SLPs as well as their recommendation for external review:

- Use of Proceeds.
- Process for Project Evaluation and Selection.
- Management of Proceeds.
- Reporting.

Bond(s) or Sukuk issued under this Framework may take the form of public transactions or private placements, in bearer or registered format, and may take the form of senior unsecured or subordinated issuances. Such Sukuk, bonds and any loans entered into under this Framework will be standard recourse-to-the-issuer obligations and investors will not bear the credit risk of the underlying allocated eligible asset exposures.

2.1 Use of Proceeds

Arab Bank will allocate an amount at least equivalent to the net proceeds of the Sustainable Financing Instruments issued under this Framework to finance and/or re-finance, in whole or in part, sustainable projects which meet the eligibility criteria of the following Eligible Sustainable Project categories (“Eligible Sustainable Projects”), as defined in the next page.

An amount at least equivalent to all net proceeds will be allocated to eligible projects based on a combination of a 3-year look-back period and a 2-year forward-looking period. Arab Bank expects each issuance under this framework to be fully allocated within 2 years from the date of issuance.



¹ In alignment with ICMA Green Bond Principles, June 2021, <https://www.icmagroup.org/green-social-and-sustainability-bonds/green-bond-principles-gbp/>










² In alignment with ICMA Social Bond Principles, June 2021, <https://www.icmagroup.org/sustainable-finance/the-principles-guidelines-and-handbooks/social-bond-principles-sbp/>


³ In alignment with ICMA Sustainability Bond Guidelines, June 2021, <https://www.icmagroup.org/sustainable-finance/the-principles-guidelines-and-handbooks/sustainability-bond-guidelines-sbg/>

⁴ In alignment with LMA Green Loan Principles, February 2021, <https://www.lsta.org/content/green-loan-principles/>





⁵ In alignment with LMA Social Loan Principles, April 2021, <https://www.lsta.org/content/social-loan-principles-slp/>

Eligible Green Categories

GBP Category	Eligibility Criteria
<p>Renewable Energy</p> <div data-bbox="253 457 415 533">   </div> <p>Environmental Objective: Climate Change Mitigation</p>	<p>Projects related to the production, transmission and storage of energy from the following renewable sources:</p> <ul style="list-style-type: none"> Solar (PV and Concentrated Solar Power with a minimum 85% of power generation derived from solar sources). Wind energy. Green hydrogen and green ammonia (from electrolysis powered by 100% renewable energy including wind and solar).
<p>Energy Efficiency</p> <div data-bbox="253 764 501 840">    </div> <p>Environmental Objective: Climate Change Mitigation</p>	<p>Projects that reduce energy consumption by at least 20% compared to the average of national energy consumption of an equivalent project or technology, such as:</p> <ul style="list-style-type: none"> District cooling systems. Upgrade in grid infrastructure to improve electricity transmission efficiency and reduce transmission losses. Investment in smart energy grids, energy meters, management systems and battery storage facilities. <p><i>For the avoidance of doubt, improvement activities that result in the lock in of fossil fuel technologies will be excluded.</i></p>
<p>Clean Transportation</p> <div data-bbox="253 1205 415 1281">   </div> <p>Environmental Objective: Climate Change Mitigation</p>	<p>Financing related to electric (EVs) and low carbon vehicles and associated infrastructure for public, passenger and freight transportation, including auto loan financing programs.</p> <ul style="list-style-type: none"> Nonelectric vehicles will meet the following criteria: <ul style="list-style-type: none"> passenger cars and public rail transportation (under 75gCO₂/p-km up to 2020, and 50gCO₂/p-km thereafter up till 2030); freight transportation (under 25gCO₂/t-km up till 2030, 21gCO₂/t-km from 2030 up to 2050). <p>Projects supporting the deployment of EVs including charging infrastructure.</p>
<p>Green Buildings</p> <div data-bbox="253 1614 415 1690">   </div> <p>Environmental Objective: Climate Change Mitigation</p>	<p>Projects related to acquisition, development, construction and refurbishment of buildings that belongs to the top 15% in terms of energy efficiency of their local market or have received, or expect to receive based on its design, construction and operational plans, certification according to third-party verified green building standards, including:</p> <ul style="list-style-type: none"> LEED “Gold” or above BREEAM “Excellent” or above

GBP Category	Eligibility Criteria
<p>Sustainable Water and Wastewater Management</p>  <p>Environmental Objective: Climate Change Adaptation, Sustainable use and protection of water and marine resources</p>	<p>Projects related to construction, upgrades, renovations or improvements for transportation and treatment of wastewater, including:</p> <ul style="list-style-type: none"> Water and wastewater treatment plants (WWTP) including reuse of WWTP effluents. Sewer systems and pumping stations. <p>Projects that increase water-use efficiency, such as water recycling and reuse projects, water saving systems, technologies and water metering.</p> <p>Water desalination projects running on reverse osmosis technology with a carbon intensity of less than 100gCO₂e/kWh over the residual asset life. (The asset may be partially powered by renewables).</p>

Eligible Social Categories

SBP Category	Eligibility Criteria
<p>Employment Generation, and programs designed to prevent and/or alleviate unemployment stemming from socioeconomic crises</p>  <p>Social Objective: Equitable employment opportunities for all</p>	<p>Financing and/or refinancing of loans to Small and Medium Enterprises, as well as the provision of support measures to these customers such as offering extension of payment periods and exemption of facility fees during natural disasters and pandemics.</p> <p><u>Target Populations</u></p> <ul style="list-style-type: none"> SMEs Women-owned and women-focused businesses
<p>Access to Essential Services</p>    <p>Social Objective: Affordable and equitable access for all to healthcare and education</p>	<p>Projects related to the construction or expansion of public hospitals and schools for the provision of not-for-profit, free or subsidised healthcare and education, including government-owned public-private partnerships (PPP) for the:</p> <ul style="list-style-type: none"> Provision / distribution of healthcare equipment and public services. Infrastructure for the provision of emergency medical response and disease control services. Provision of child, youth or adult education and vocational training services. <p><u>Target Population</u></p> <p>General population, including those lacking access to essential services.</p>

Exclusion Criteria

For the avoidance of doubt, financing toward any expenditures or projects where a majority of revenues are derived from the following activities will be excluded from the use of the Sustainable Financing Instruments proceeds issued under this Framework:

- Coal or gas fired power generation and distribution assets
- Coal mining and transportation
- Fossil fuel-related exploration, production, and distribution
- Alcohol
- Tobacco
- Extractive industries and mining
- Defense related contracts
- Nuclear power generation and distribution assets for electricity generation



Between 2012 and 2021, Arab Bank had provided approximately USD 300 million in loans and facilities for green infrastructure projects.

2.2 Project Evaluation and Selection Process

The Project Evaluation and Selection Process will ensure that the proceeds of any Arab Bank Sustainable Financing Instrument are allocated to finance or refinance Eligible Sustainable Projects that meet the criteria and objectives set out above in section 2.1, Use of Proceeds.

Arab Bank's Sustainable Finance Working Group (the "SFWG") will be responsible for governing and implementing the initiatives set out in the Framework.

The SFWG is comprised of certain Bank's management personnel, including but not limited to representatives from the following departments for the selection and evaluation of the Eligible Sustainable Projects: Branding, Credit, Group Regulatory Compliance, Group Risk Management, Corporate & Institutional Banking, Finance and Investor Relations.

The SFWG will:

- Meet at least twice a year.
- Ratify Eligible Sustainable Projects, which are initially proposed by the constituent team members.
- Ensure that all Eligible Sustainable Projects have been assessed from an environmental and social risk management perspective.
- Undertake regular monitoring of the asset pool to ensure the eligibility of Sustainable Projects with the criteria set out above in section 2.1, Use of Proceeds, whilst replacing any ineligible Sustainable Projects with new eligible Sustainable Projects.
- Facilitate regular reporting on any Sustainable issuance in alignment with the Bank's Reporting commitments.
- Manage any future updates to this Framework.
- Ensure that the approval of Eligible Sustainable Projects will follow the Bank's existing approval processes.

2.2.1 Identification and Mitigation of Environmental and Social Risk

Risk is inherent in all aspects of a financial services business, so sound risk management practices are fundamental to our long-term success. An informed and responsible approach to risk management is a core competency of Arab Bank. Thus, we have a constant focus on implementing proactive risk management procedures to mitigate and minimize risk.

Group Risk Management (GRM) represents one of the fundamental levels of oversight and is part of the organizational framework for managing risk. GRM works with the business lines on developing a robust and effective system for the identification and management of financial and non-financial risks to which the Bank is exposed.

The Bank has developed an Environmental and Social Risk Policy that aims to enhance the Bank's resilience to and the management of environmental as well as social risk. It does this by identifying the environmental and social risks at customer and portfolio levels, while focusing on topics that may be relevant to specific sectors with higher environmental and/or social risks.

The Bank has developed an Environmental and Social Risk Policy that aims to enhance the Bank's resilience to and the management of environmental as well as social risk.

2.3 Management of Proceeds

The proceeds of each of Arab Bank's Sustainable Financing Instrument will be deposited in Arab Bank's general funding accounts and earmarked for allocation towards the Eligible Sustainable Projects using the Sustainable Finance Register which will be ratified by the SWFG.

The Sustainable Finance Register will contain the following information:

- i. Sustainable Financing Instrument (Sukuk/Bond/Loan etc.) details: pricing date, maturity date, principal amount of proceeds, coupon, ISIN number, etc.
- ii. Allocation of Proceeds:
 - a) The Eligible Sustainable Projects List, including for each Eligible Sustainable Project, the Eligible Sustainable Project category, project description, project location, ownership percentage, total project cost, amount allocated, settled currency, etc.
 - b) Amount of unallocated Proceeds.

Any proceeds temporarily unallocated will be invested according to the Bank's standard liquidity policy of investing in liquid securities and money market instruments.

As mentioned in section 2.2 Project Evaluation and Selection Process, the SWFG will be reviewing the Register at least annually to ensure the validity of the reported assets and ensuring that the Sustainable Finance Register has been updated as appropriate.

2.4 Reporting

On an annual basis, Arab Bank will publish an allocation and impact report on its Eligible Sustainable Projects, as detailed below. This reporting will be updated annually until full allocation of the net proceeds of any Sustainable Financing Instrument issued, or until the Sustainable Financing Instrument is no longer outstanding.

2.4.1 Allocation Reporting

- List of eligible Sustainable projects.
- The amount of Proceeds allocated to each Eligible Sustainable Project category.
- When possible, descriptions of the Eligible Sustainable Projects financed, such as project locations, amount allocated, etc.

- Selected examples of projects financed.
- Amount of unallocated Proceeds.
- Percentage share of refinancing vs. new financing.

2.4.2 Impact Reporting

The Bank will provide reporting on the environmental and social benefits of the Eligible Sustainable Projects. Subject to data availability and confidentiality, impact reporting may cover the following impact reporting metrics listed below, and where available, taking reference from the relevant indicators suggested in the ICMA Harmonized Framework for Impact Reporting. In addition, calculation methodologies and key assumptions will be disclosed.

Eligible Sustainable Project Categories	Examples of Impact Reporting Metrics
Eligible Green Categories	
Renewable Energy	<ul style="list-style-type: none"> Capacity of renewable energy plant(s) constructed or rehabilitated in MW. Annual renewable energy generation in MWh/GWh (electricity) and GJ/TJ (other energy). Annual GHG emissions reduced/avoided in tonnes of CO2 equivalent (where possible).
Energy Efficiency	<ul style="list-style-type: none"> Annual energy savings in MWh (electricity) and GJ/TJ (other energy savings).
Clean Transportation	<ul style="list-style-type: none"> Number and type of clean transportation infrastructure financed. Annual GHG emissions reduced/avoided in tonnes of CO2 equivalent.
Green Buildings	<ul style="list-style-type: none"> Annual reduction in water use in %. Annual amount of wastewater treated, reused or avoided before and after the project in m3/a.
Sustainable Water and Wastewater Management	<ul style="list-style-type: none"> Annual reduction in water use in %. Annual amount of wastewater treated, reused or avoided before and after the project in m3/a.
Eligible Social Categories	
Employment Generation, and programs designed to prevent and/or alleviate unemployment stemming from socioeconomic crises	<ul style="list-style-type: none"> Number and amount of loans to SMEs. Number and amount of loans to women-owned SMEs.
Access to Essential Services	<ul style="list-style-type: none"> Number of people benefited (e.g. patients benefited or students supported). Number of public hospitals, clinics and health care centres financed. Numbers of places and beds. Number of schools and universities financed.

3. EXTERNAL REVIEW

3.1 Second Party Opinion

Arab Bank has appointed S&P Global Ratings to assess this Sustainable Finance Framework and its alignment with the GBPs, SBPs, SBGs, and/or GLPs and SLPs and issue a Second Party Opinion accordingly.

The Second Party Opinion will be made publicly available on the Bank's official website <https://www.arabbank.com/mainmenu/home/sustainability>

3.2 Post Issuance External Verification

In order to provide timely and transparent information about the reporting of the funds from Sustainable Financing Instruments issued under this Framework, the Bank intends to engage a third party reviewer to provide an annual assessment on the alignment of the allocation of funds with the Framework's criteria.

4. AMENDMENTS TO THIS FRAMEWORK

The SFWG will review this Framework on a regular basis, including its alignment to updated versions of the Principles as and when they are released, with the aim of adhering to best practices in the market. In case of minor updates, the Bank would seek corresponding updates in the SPO from S&P Global Ratings. In case of changes that are not minor in nature, the Bank would seek an updated SPO at the relevant time. Any future updated version of this Framework that may exist will either keep or improve the current levels of transparency and reporting disclosures, including the corresponding review by an external reviewer. The updated Framework, if any, will be published on the Bank's website and will replace this Framework.

Disclaimer

This Framework is intended to provide non-exhaustive general information and is subject to change without notice. Arab Bank makes no representation, warranty or undertaking, express or implied, and no responsibility or liability is accepted by Arab Bank as to the fairness, accuracy, reasonableness, or completeness of the information contained herein. Arab Bank shall not be liable under any circumstances for any loss or damage of any kind including, without limitation, any direct, special, indirect or consequential loss or damage, arising out of or in connection with the information contained herein or from any reliance that may be placed on such information.

The information contained in this Framework is provided as at the date of this Framework and while Arab Bank may review and update this Framework from time to time, Arab Bank does not assume any obligation to update, modify or amend any part of this Framework, regardless of whether such information are affected by any new information, changes in assumptions or factors affecting statements herein, future events, results or to otherwise notify any person if any information, projection, forecast or estimate set forth in this Framework changes or subsequently becomes inaccurate. This Framework may contain statements about future events and expectations that may be deemed to be forward looking statements. Any such statements are not assurances, guarantees or predictions of future performance, and are subject to risks and uncertainties. Although the information contained herein has been prepared using all reasonable care, none of the information contained herein should be taken as Arab Bank implying any indication, assurance or guarantee that the assumptions on which such future projections, expectations, estimates or prospects have been prepared are correct or exhaustive or are fully set out in this Framework.

This Framework is not intended to be and should not be construed as providing legal or financial advice, and does not constitute an offer to sell, promotion, solicitation of any offer to subscribe or purchase or recommendation in respect of any products presented therein, and should not be relied on in connection with any contract or commitment whatsoever. This Framework has not been independently verified or approved by any regulatory authority.

The distribution of this document may be subject to legal restrictions in some countries. Persons who might come into possession of it must enquire as to the existence of such restrictions and comply with them.